

# RISK MANAGEMENT POLICY



YellowBridge QLD has a duty to provide a safe workplace for its staff and volunteers, a safe environment for its clients, and a reliable development path for the company. YellowBridge QLD will put procedures in place that will, as far as possible, ensure that risks are minimised and their consequences averted.

YellowBridge QLD will endeavour to minimise the risk any particular operation poses to our company, our staff, our volunteers, our clients, or the general public.

YellowBridge QLD's risk approach aims to:

- Support effective decision-making that is guided by the YellowBridge QLD's Vision and Mission
- Ensure a consistent and effective approach to risk management
- Formalise our commitment to the principles of risk management and incorporating these into all areas of operations
- Foster and encourage a risk-aware culture where risk management is seen as a positive attribute of decision-making rather than a corrective measure
- Align our planning, quality and risk management systems, and their integration into all areas of our operations; and
- Ensure robust corporate governance practices effectively manage risk while allowing innovation and development

## Related Policies

- Governance Policy
- Legislative Compliance Policy
- Crisis Response

## Related Procedures

- Risk Management Procedure

## Related Documents

- Risk Management Framework
- Certificate of Approval – AS/NZS ISO 9001-2016: Quality Management Requirements

## Quality Framework References

- Standards 1 – Human Services Quality Framework
- NDIS Quality and Safeguarding Framework
- Standards 1-8 – Aged Care Quality Standards
- Standards 4 – National Regulatory Code Community Housing
- NDIS Quality & Safeguarding Framework

## ISO 9001:2016 Quality Management Standards References

- 4 - Context of the organization
- 5 - Leadership
- 6 - Planning
- 7 - Support
- 8.4 - Control of externally provided processes, products and services
- 9 - Performance Evaluation
- 10 – Improvement

## Policy Approval Authority

- YellowBridge QLD Ltd Board

## Policy Custodian

- Chief Executive Officer